Legal references and frequently asked questions

**Why do I get a new metering device?**
The exchange of the meter is an important instrument of the energy transformation to control and utilize smart grids.

**Is the exchange of the meter mandatory?**
Yes. The mandatory installation is predefined by the legislator: Therefore objection is not possible.

**What are the costs for the exchange?**
The one-time exchange is free of costs.

**What are the fees for metering point operation? Where can I find the fees?**
Due to the bill of metering point operation, metering point operators are obliged to abide to the price cap concerning modern metering devices and intelligent metering systems.

The valid prices are available in the published price sheets:
http://www.netze-duisburg.de/messstellenbetrieb/preise-verbrauchsstaffelungen

**What is the billing process for the metering point operation?**
We will account the fees as usual via your energy supplier, as far as there are no different arrangements. Your energy supplier decides if you will be accounted with the price changes.

**What are the facts behind the bill of metering point operation?**
Through the implementation, the federal government is expecting an optimization of the consumption patterns as well as a better utilization and control of the grids.

**What is a metering point operator?**
Besides the electricity supplier and the grid operator, the metering point operator is a further player in the German energy market and exclusively responsible for the service of metering points (meters).

You can freely choose an operator as long as an impeccable metering point operation is guaranteed.

**Who is the competent metering point operator?**
Netze Duisburg GmbH is the competent metering point operator for your grid territory.

**What are modern metering devices?**
Modern metering devices are meters that are able to illustrate the power consumption in a better way than the former meters. You have the opportunity to backtrack your consumption up to 24 months.

**What is an intelligent metering system?**
The legislator understands by an intelligent metering system the combination of one or multiple modern metering devices and a communication module (smart meter gateway). Whereas the modern metering device only shows the consumption, the intelligent metering system is able to telecommunicate the data.

**Which system or device will be when installed?**
The installation of the modern metering device or the intelligent metering system depends on your annual consumption. In case of generating plants the plant system rating has to be considered.

For the respective consumption limits and performance limits please visit our homepage
http://www.netze-duisburg.de/messstellenbetrieb/preise-verbrauchsstaffelungen

**Who is our service provider?**
Netze Duisburg GmbH engaged its partner company „rhein-ruhr-partner-Gesellschaft für Messdienstleistungen mbH (rrpM)” with the exchange of the meter.

The employees have appropriate identification and are entitled to access the metering point.